

New Hampshire Emergency Dispatcher Association <u>Monthly Governing Body Meeting</u> Monday, November 6, 2023 @ 10:00am Conference Call - Via Zoom

Start Time: Called to order by President Goldman at 10:05 am.

### **Roll Call of Officers**

President, Jon Goldman	Х	Director, Kassidy Walker	Х
Vice President, Darren Lescarbeau	Х	Director, Thayer Paronto	Х
Treasurer, Cassie Leavitt	Х	Director, Erin Hannafin	Х
Secretary, Jennifer Cloutier	А	Director, Doug Hackett	Х
		Director, Becki Desrochers	Х

## Other Attendees: Tiffany Pearce

## Reading and Adoption of all Records of the Previous Meeting:

Minutes for the September 11, 2023, board call was distributed electronically. A motion as made by Darren and seconded by Doug to approve. Motion passed.

## Treasurer's Report:

Treasurer report motion by Thayer and seconded by Kassidy. Motion passed.

Scholarship Account:

10/31/23 Interest Earned \$0.12 2,731.85

#### Main Account:

10/3/2023	Deposit	2500.00	6397.87	2023 Conference
10/27/2023	Deposit	2000.00	8397.87	2023 Conference
10/16/2023	Eventleaf	500.00	7897.87	Training Expense
10/16/2023	CVS	50.00	7847.87	Karen Craver Compassion Care
10/19/2023	Crowdcast	10.00	7837.87	Training Expense
10/30/2023	Hannaford	59.53	7778.34	D. Albanese Compassion Care

### Membership Committee Report:

Cassie and Erin attempted to meet with the Portsmouth Police Department dispatchers. The supervisor was out on extended medical leave. The basket was left with the officer at the window, we were able to confirm that it made it back to dispatchers.

### Training & Curriculum Committee

There is only one training left for the year as we have made the quarter 4 training the Leadership Summit. There are 11 people registered with 6 from NH911. Eversource Energy is now the platinum sponsor for the summit. One speaker did approach me at the request of their agency if due to the fact they are presenting if their registration had a cost still. Due to the fact this training is now fully sponsored it was decided the 6 speakers would be covered. A discount code would be created, and they would still need to register for head count for lunch.

### **Certification & Standards Committee Report**

Thayer had nothing new from the NHFA, it is still on their to do list. HB376's final report has been completed and Thayer is still reviewing it.

### 911 Commission Report

Report is attached.

## SIEC Report

Jon said the SIEC met with AT&T/Firstnet on Friday at their meeting. They asked what the 5-year goals were for Firstnet. The SIEC is continuing to push AT&T/Firstnet for plans and goals and meeting their objectives. There was a meeting that Jon couldn't attend due to being at APCO Atlantic Conference.

# **Unfinished Business**

- 2023 Conference APCO Reimbursement: Erin and Cassie said that the check has been written from the APCO Atlantic Chapter, in the amount of \$2,000. The APCO Atlantic Board did request moving forward the MOU be done prior to our conference. A meeting has been scheduled between Erin and the President of the Chapter in January to take care of this.
- 2024 Conference No new updates. Erin is working with Keith Veale for a logo for the conference. Call for papers should be going out shortly per Cassie.
- New platform for conference/event registrations Eventleaf (Jenn/Cassie/Erin) Erin and Jenn worked with Eventleaf more at the APCO Atlantic Conference and believe the next package up will benefit NHEDA and would no longer require programs printed for the conference. A motion was made by Jon to upgrade Eventleaf to the next level up seconded by Kassidy. Only discussion was by Doug to confirm we have the money to pay for the upgrade, Cassie advised that we did. Motion passed.
- Tax ID Status (Cassie) no update
- Training Adequacy Legislative Committee (Jon) Final report has been sent out to the work group. It has come out
  of committee, anyone covering dispatch must have the minimum education standards within 6 months of hire.
  Anyone working for at least 1 year is grandfathered and doesn't need to meet the standards. DESC will hold the
  roster for trained dispatchers.
- NHEDA Legislative Advocate. (Michelle Provencher, Goffstown PD)- No report.

## New Business:

- 2024 Awards: Tiffany is changing the title of an award for the group award. She is hoping to reach out to more centers, she has also increased the size of her committee and is looking for them to meet online and not communicate by email only. She is looking into other options on where to get the awards donated or at a discounted rate. Jon recommended to start the push on awards asap and do a social media blast as award winners are announced at the conference in April.
- Crowdcast Erin had spoken with Jenn about crowdcast. We have not used it sinse the online conference, Cassie said she gets notifications for when anyone fills out the form to view the videos and she couldn't remember the last time she got a notification. A motion was made by Erin to cancel the crowdcast subscription and seconded by Darren. Motion passed.

### Other:

Jon brought up the fact 5 board members are up for reelection in 2024, he will not be running for a board position. We need to attempt to bring in new members to the board.

### Meeting Adjourned at:

Meeting adjourned at 10:57

Minutes submitted by Board Member, Erin Hannafin 11/10/2023